



QualityNet | Network

Alert January 20, 2023



Planned Activity

Planned Actions: Biscom Fax Scheduled Maintenance – CHG0054641

Impacted Application Development Organizations (ADOs): QMARS

Planned Downtime: 1/23/2023, 10:00 p.m. – 1/24/2023 12:00 a.m. ET

What To Expect: Providers and beneficiaries sending faxes to QMARS will receive a busy or fast busy signal during maintenance. The QMARS application will not be able to connect to the fax system, and outbound faxes sent from QMARS will be delayed until the maintenance has been completed. We apologize for any inconvenience this may cause.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

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Center for Clinical Standards and Quality (CCSQ)